

## इंडियन रेलवे केटरिंग एन्ड टूरिज्मकॉरपोरेशन लिमिटेड

### INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.

(A Govt. of India Enterprise-Navratna)

CIN: L74899DLI999GOI101707Website: www.irctc.com, E-mail: info@irctc.com

Date: 30.04.2025

### 2025/IRCTC/NZ/NRC/NDMC

M/s Eswara Kamadhenu Restaurant Pvt. Ltd.

Address: 59/18, 1st Floor, R D Marg Kalkaji

R.D. Marg Kalkaji New Delhi-110019,

Email- eswara901@gmail.com

Sub: Letter of Award of license for provision of catering services through Canteen at NDMC, Palika Kendra, New Delhi.

Ref: Your financial bid opened on 28.04.2025.

With reference financial bid opened on 28.04.2025 for the above project, in which as a participant you have quoted the highest bid of amount Rs. 63,000/- + GST thereon as License Fees per month, it has been decided by the Competent Authority to award you the license for provision of catering services through Canteen at NDMC, Palika Kendra, New Delhi for a period of 02 years.

This is subject to the terms and conditions of the bid document and compliance of following: -

- Initial tenure of contract will be for Two years from the date of commencement of services as
  advised by IRCTC. Thereafter the tenure may be extended for another term of One year at the
  sole discretion of IRCTC based on satisfactory performance. However, the contract tenure may
  be terminated earlier if the agreement between NDMC, Palika Kendra, New Delhi and IRCTC
  terminates earlier.
- Authorized representative of service provider will be deputed to manage and handle cashcounters. All sale dealings will be done through this centralized billing point only.
- All the cash and credit transactions, Cash Sales reports etc. will be done by service provide and copies of daily sales summary will be provided to the IRCTC on monthly basis.
- 4. The minimum assured amount of Rs 63,000/- (Rs. Sixty Three Thousand only) per month with applicable taxes is to be deposited in advance to the IRCTC bank account mentioned below.

An amount of Rs 5,92,800/- shall be deposited by M/s Eswara Kamadhenu Restaurant Pvt. Ltd. as security deposit in the form of NEFT/RTGS/Demand Draft in favor of IRCTC Ltd. Immediately as per under:

S N	Particular	Amt. (Rs.)	GST@1 8% (Rs.) (B)	Total payable (A+B) Rs.	Payable at	Account Details
1	Security Deposit	5,92,800/-	NIL	5,92,800/-	New Delhi	Bank Name: HDFC Bank Name of Account: IRCTC Ltd (Current) Account no.:00030350014365 IFSC Code: HDFC0000003
2	Total Payable			5,92,800/- ( Five Lakhs Ninety Two Thousand Eight Hundred only)		

Olive



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### Note - Cheques will not be accepted.

- 5. A service level agreement will be signed between IRCTC and M/s Eswara Kamadhenu Restaurant Pvt. Ltd. within 60 days after the issue of Letter of Award.
- 6. Detailed terms & conditions of tender document will also form the part of this letter of Award.

DGM/CS/NZ/IRCTC

उप महाप्रबंधक/खा.पा.से./DGM CS आई.आर.सी.टी.सी./उत्तर क्षेत्र/IRCTC/North Zone नई दिल्ली-110002/New Delhi-110002

Copy to:

1. GGM/NZ for kind information please.